as the system had spare capacity, the same was approved for utilization for providing telephones as per priority at serial numbers 2 & 4 above.

(b) to (d) Yes, Sir. 26 complaints of irregularities were received by the circle. Details of disposal of these cases after departmental enquiries are given in the Statement.

Statement

List of Complaints and the Action Taken by the Circle

1.	In two cases	Charges made in complaint established. Two officers chargesheeted under rule (16) for violating conduct rules under section 3(I)(i), (ii) & (iii). Two officers severly warned.
2.	In two cases	Based on prima-facie of the complaint, work held in abeyance. Enquiry is under progress.
3.	In one case	The sites of both complainants were not technically suitable for general public, so third party application has been called for.
4.	In two cases	Order for already installed VPT on MARR/WLL is being converted to pay phone as per norms. Allegations made by complainants were based on facts, as such order for installation of VPT on WLL has been issued. Case is settled.
5.	In four cases	Settled in favour of complainants before installation to another person.
6.	In eleven cases	Enquiry is under progress.
7.	In four cases	Enquiry is to be started soon.

Indian languages for I.T. enabled services

5283. DR. C. NARAYANA REDDY: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether there are any schemes for using Indian languages for Information Technology Enabled Services;

(b) if so, what are those services and languages; and

(c) if not, whether Government would take up such schemes in the interest of Indian languages?

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI PRAMOD MAHAJAN): (a) to (c) It is now possible to use Indian languages, namely, Hindi, Marathi, Sanskrit, Gujarati, Punjabi, Bangla, Assamese, Oriya, Telugu, Tamil, Kannada, Malayalam and Urdu in various IT enabled services such as Data Entry & Data Conversion, Content Creation, Multi-media & Animation, Customer Interaction Services, etc.

V.P.T. by private companies

5284. SHRI N.K. PREMACHANDRAN:
SHRI MOTILAL VORA:
PROF. M.M. AGARWAL:
SHRI NANA DESHMUKH:

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the names of such companies which have shown interest after the instruction issued by the Minister of Communications and Information Technology to provide telephone facility in the villages;

(b) the time and the action to be taken by Government against the companies failing in providing telephone facility to the villages and the criteria fixed for the same;

(c) the number of villages where in telephone facility has been provided by the BSNL, so far, alongwith the target fixed for the year 2002-2003; and

(d) The targeted time-limit for providing telephone in such villages which are deprived for such facility?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI TAPAN SIKDAR): (a) The names of such private companies are M/s Tata Teleservices Ltd. M/s Reliance Telecom Pvt.Ltd. M/s HFCL